

THREEMA FOR EMERGENCY SERVICES

Secure Communication for Moments that Don't Allow for Mistakes



In situations where seconds can save lives, communication is not just a technical detail – it's a matter of life and death. However, radios, pagers, and insecure messengers can fragment your focus. Threema Work eliminates this distraction.

Benefit from a rapidly available, data protection-compliant communication solution that bundles alerts, operational commands, and organization in a secure channel.

**So you can focus fully on what matters:
saving lives.**

How long did it take you to read this far?

Even if you were quick, in an emergency situation, two minutes already account for 10–15% of your response time. Of the usual 15 minutes between the alert and arrival, organizational tasks often consume valuable time. Threema Work puts a stop to this. With immediate alerts and structured real-time communication, you can regain those crucial minutes.

For the only thing that matters: more time for on-site assistance.

Threema secures your communication at all levels:

Data Protection-Compliant Communication with Volunteers

In volunteer-based organizations, many members use their personal smartphones for emergency communication. With Threema, these devices can be used without disclosing personal phone numbers, creating profiles, or collecting metadata. This allows organizations to create individual and group chats to organize their members and first responders and coordinate availability via polls. If necessary, information can also be sent to several people at once via broadcast messages. In all cases, the digital privacy of volunteers is protected.

Coordination of Teams and Schedules

Threema supports emergency services with more than just operational communication; it also helps with the daily planning and coordination of teams. Using group and broadcast messages, you can send duty rosters, shift requests, and training announcements directly to your employees. Integrated polls make it easier to organize schedules by quickly checking availability and making decisions transparent.

Alerts Directly from Control Centers and Dispatch Systems

Many emergency services already use proven systems to manage emergencies and missions. Interfaces and Threema Gateway allow alerts to be sent directly from these systems to designated recipients without having to open an additional application. Important information is sent via a secure channel to the smartphones of emergency service personnel, who can then confirm and process it.

Collaboration Across Organizational Boundaries

Fire departments, rescue services, police departments, mountain rescue teams, hospitals, and other emergency organizations rely on close collaboration. With Threema, you can coordinate operations across organizations without having to resort to insecure, private messaging apps or email chains. End-to-end encrypted, data protection-compliant chats enable collaboration with partner organizations and external specialists while keeping track of who has access to which information.

THREEMA SUPPORTS EMERGENCY SERVICES BEFORE, DURING, AND AFTER MISSIONS.

Whether as SaaS or self-hosted, Threema offers the ideal solution for ensuring secure and protected communication.

SaaS
FROM EUR 3.00
monthly, per user

THREEMA ON WORK

Self-hosted
ON REQUEST

THREEMA ON PREM



DLRG Bargteheide

"With Threema, we distribute information in a structured way and map the club's communication, which was previously not possible."

Carsten Rüscher, Deputy Chairman



With Momentum PRO, sureVIVE operates a professional alerting and deployment platform that takes operational communication to a new level with Threema Work.



Swiss Alpine Rescue

"With Threema Work, we've achieved a quantum leap in mission communication."

Theo Maurer, Mission Coordinator

Are you looking for a secure communication solution for exchanging information – as a central channel or as a supplementary, backup solution?

CONTACT US: