

# THREEMA FOR THE HEALTHCARE SECTOR

Pioneer and Market Leader in Secure Communication Solutions



In the healthcare sector, fast and reliable communication is critical. If relevant information is transmitted too late, it delays coordination among medical staff and prevents the immediate initiation of necessary treatments. This results in the inefficient use of resources, unnecessary wait times, and an increased risk for patients. To save lives and optimize treatment processes, communication solutions are needed that deliver information securely, quickly, and efficiently.



## THREEMA ONPREM

Threema OnPrem is the self-hosted version of Threema Work and provides maximum data control and the highest level of confidentiality for corporate communication. In addition, the whitelabeling option allows healthcare providers to set up their own customized communication solution “powered by Threema.”

**Threema simplifies and protects communication across all areas of healthcare:**

### Seamless Integration

Threema can be integrated with all common hospital and patient information systems (HIS/PIS) via an API. The solution adapts to an institution’s specific conditions and workflows. It also offers comprehensive rights and user management to ensure that only authorized individuals have access to sensitive patient data. Additionally, connecting AI tools to the messenger is planned to provide employees with access to approved AI solutions and prevent them from using private accounts.

### Effective Data Protection for Sensitive Patient Data

Medical facilities must ensure the secure and compliant exchange of highly sensitive patient data. With Threema, patient information, findings, and internal coordination remain confidential and are transmitted in compliance with legal requirements. Data exchange is consistently end-to-end encrypted and takes place via highly secure, ISO 27001–certified data centers in Switzerland.

### One Solution for Everything

Incoming lab reports, appointment requests, sick notes, and bed alarms in patient rooms are all displayed directly in the desired chat as messages or alerts in the ward group. This allows medical consultations to be initiated quickly, questions to be clarified within the team, and decisions to be coordinated in real time. The solution simplifies communication channels, speeds up coordination within the team, and ensures that relevant patient information is always available where it's needed for efficient, coordinated care.

### Reliable Communication During Crises

Threema's messaging service remains operational even in the event of IT system failures, cyberattacks, or disruptions in hospital software, ensuring uninterrupted communication and patient care. With its integrated broadcast tool, Threema also offers the necessary features to reach the entire staff or individual care teams quickly, easily, and in a targeted manner. This can be of great importance, especially in emergencies and crises.

**PRACTICAL  
MESSENGER  
COMMUNICATION  
WITH FULL DATA  
SECURITY**

Whether as SaaS or self-hosted, Threema offers the ideal solution for ensuring secure and protected communication.

**SaaS**  
**FROM EUR 3.00**  
monthly, per user

**THREEMA** ON WORK

**Self-hosted**  
**ON REQUEST**

**THREEMA** ON PREM



#### Children's Hospital Passau

"Threema Work stands out due to its easy-to-use interface, in which most employees feel right at home. It was no big deal, therefore, to switch to Threema Work."

Alexander Traub, Chairman of the Employee Representative Committee

50,000 users

#### Whitelabeling Success Story



"HIN and Threema stand for security, privacy, and data sovereignty. Together, they offer a Swiss solution that protects sensitive data, reduces media discontinuities, and ensures that data ownership remains with service providers."

Lucas Schult, CEO of Health Info Net AG



#### Abiomed

"Threema Work meets Europe's high data security standards concerning the transmission of trial and patient data."

Prof. Dr. Dr. med. Andreas Goetzenich, Medical Office EMEA

Are you looking for a secure communication solution for exchanging information – as a central channel or as a complementary solution?

**BOOK A DEMO TODAY:**