

HOW TO

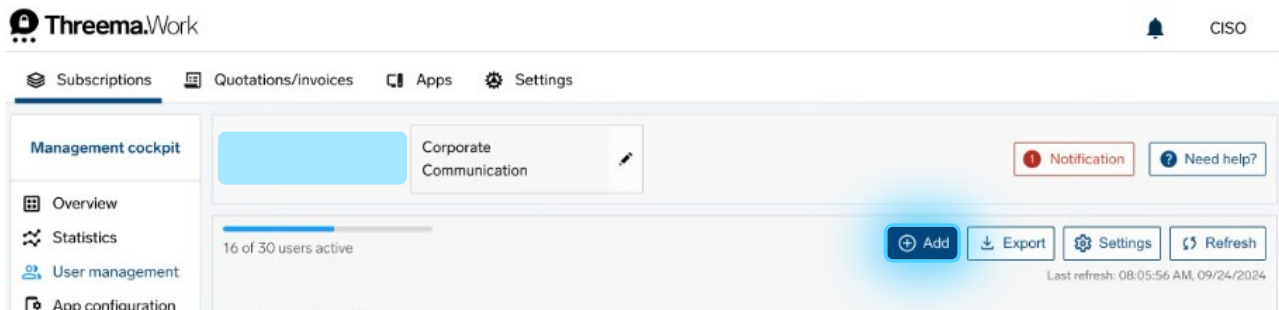
Configure Threema Work Using Hexnode

VERSION: JUNE 2025

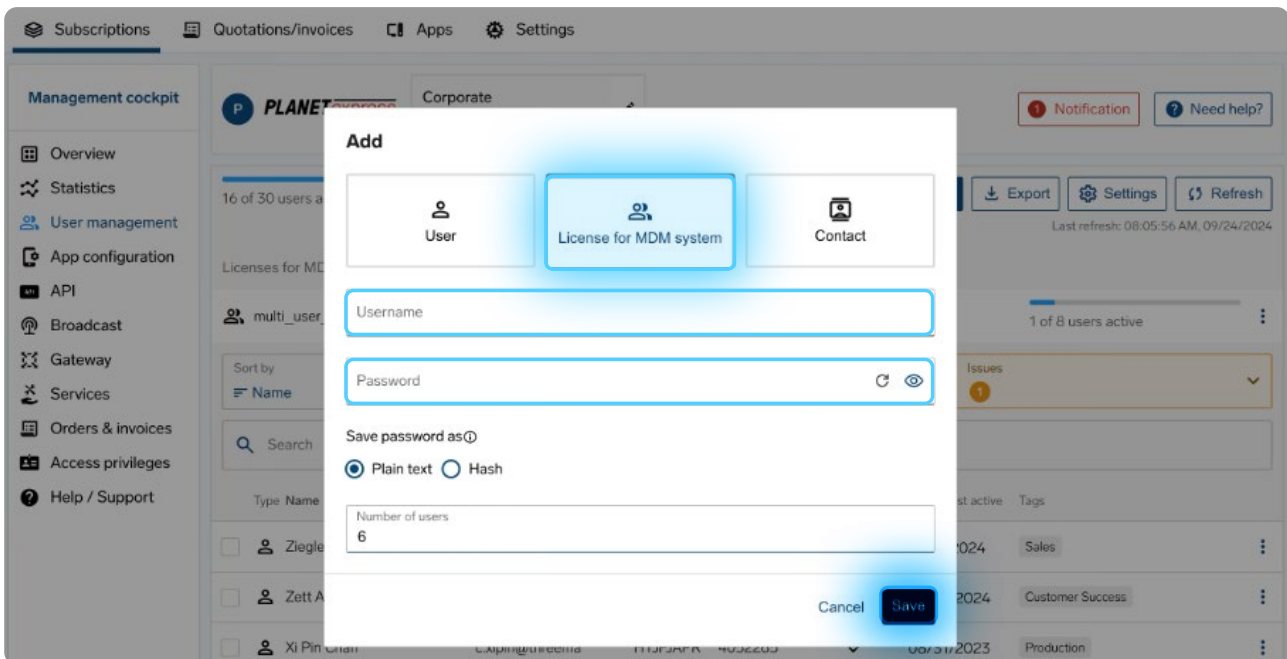


CREATE THE MDM LICENSES IN THREEMA WORK'S MANAGEMENT COCKPIT

- 1 Go to <https://work.threema.ch/login> and log in to the management cockpit. Once logged in, select your subscription and go to "User management".

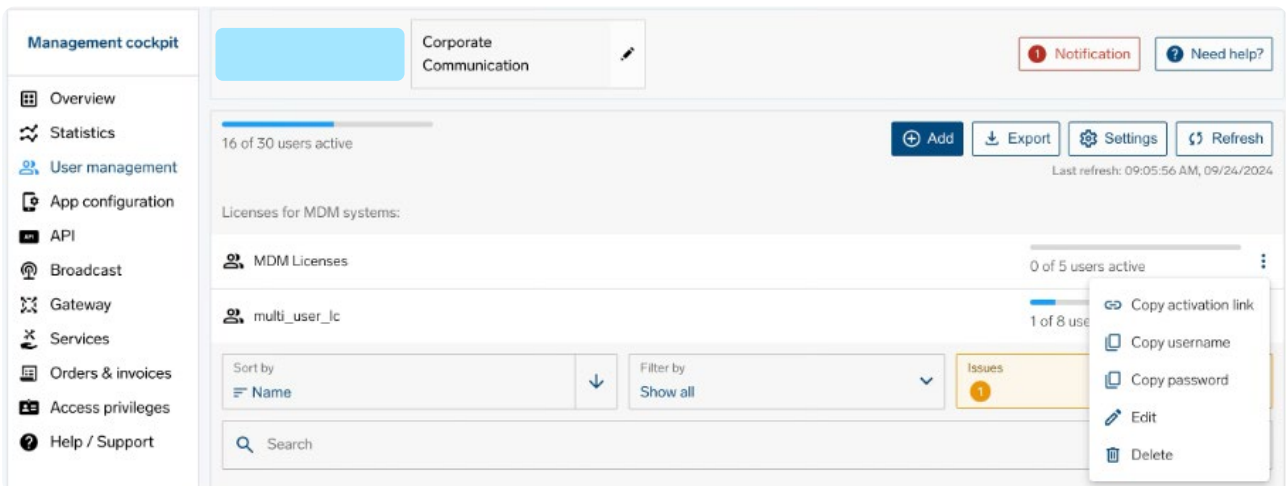


- 2 Click "Add" to start adding MDM licenses to your subscription.
- 3 Select "License for MDM system" and enter a username and password. The credentials will be used to transfer these licenses to Hexnode.



You can save the password in plain text or as a hash. If you choose to save it as a hash, you will need to save the link that appears once you click "Save" as hashed passwords cannot be viewed anymore. If you save the password in plain text, the username and password can be viewed and copied after saving by clicking the three dots at the end of the line of a license.

- 4 Finally, select the number of licenses you would like to use to set up managed devices in Hexnode, and click "Save".

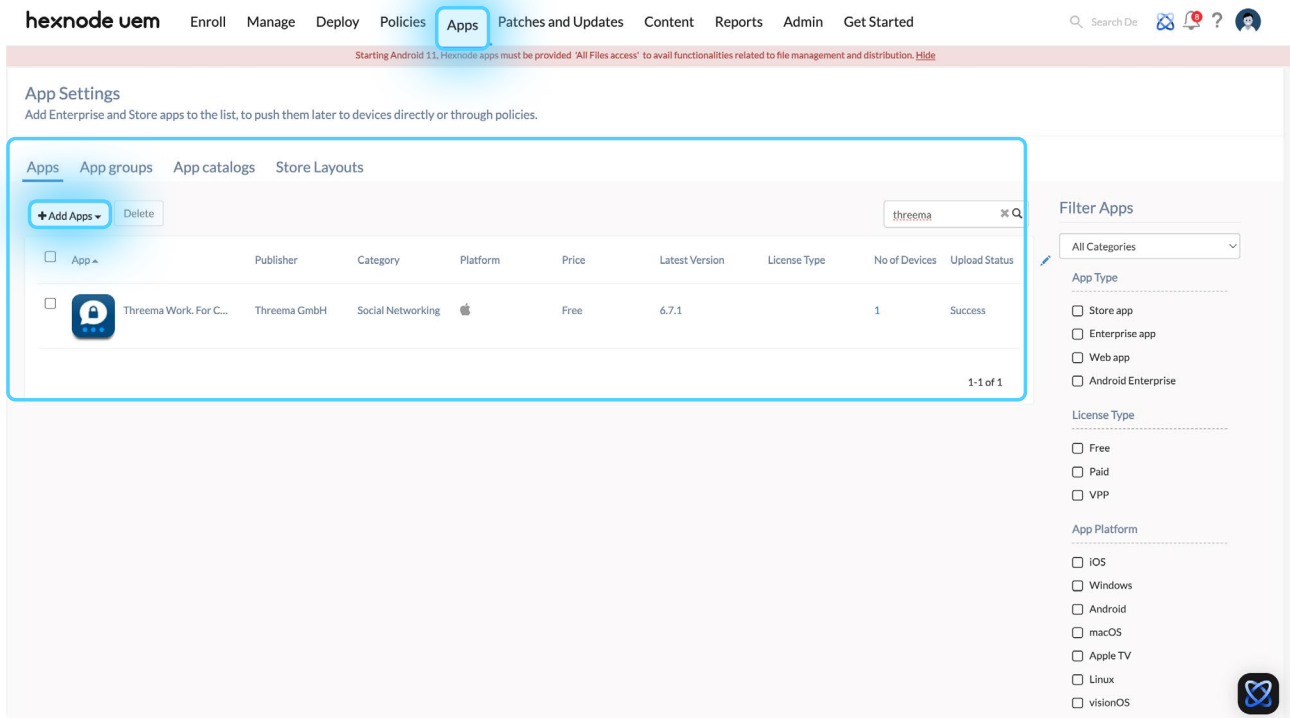


For Android devices, you can introduce the values in the desired Android Managed Configurations that appear when configuring the app.

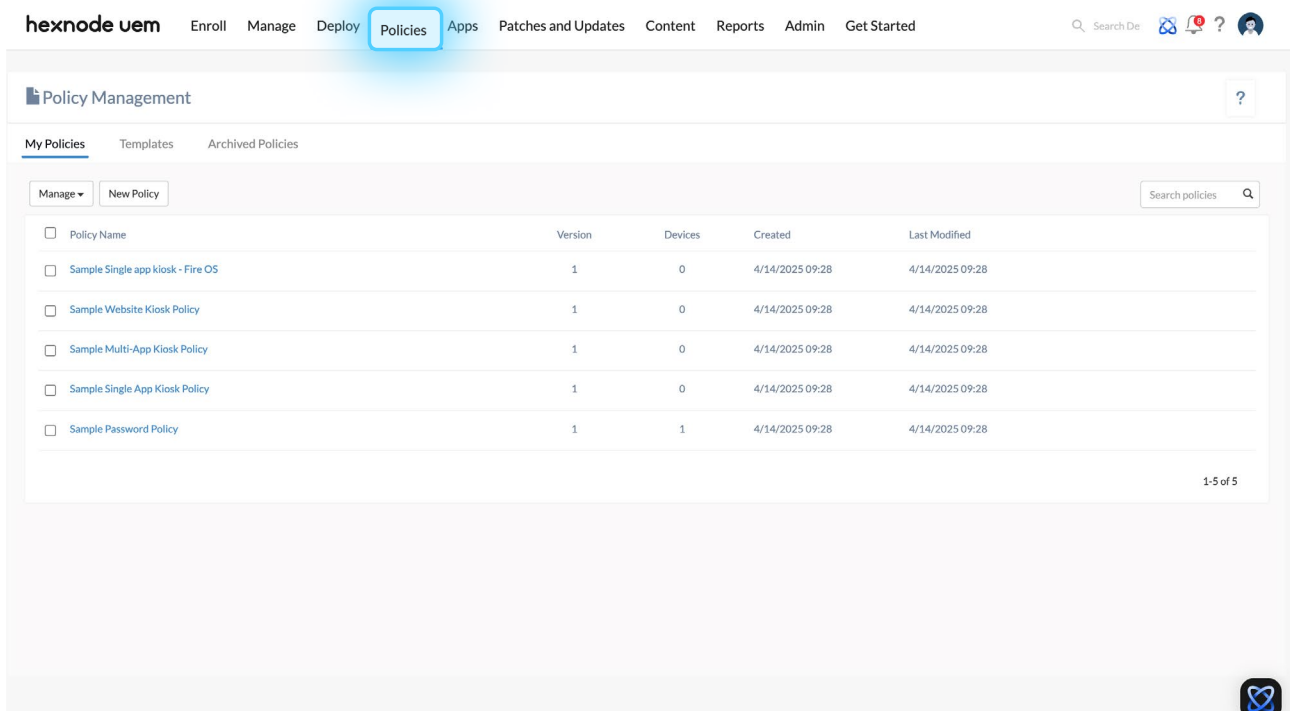
The dynamic values that can be selected in Hexnode for applications are listed here: [Hexnode - Customizing device management policies with dynamic parameters](#)

CREATE AN APP CONFIGURATION POLICY FOR THREEMA WORK IN HEXNODE VIA POLICIES

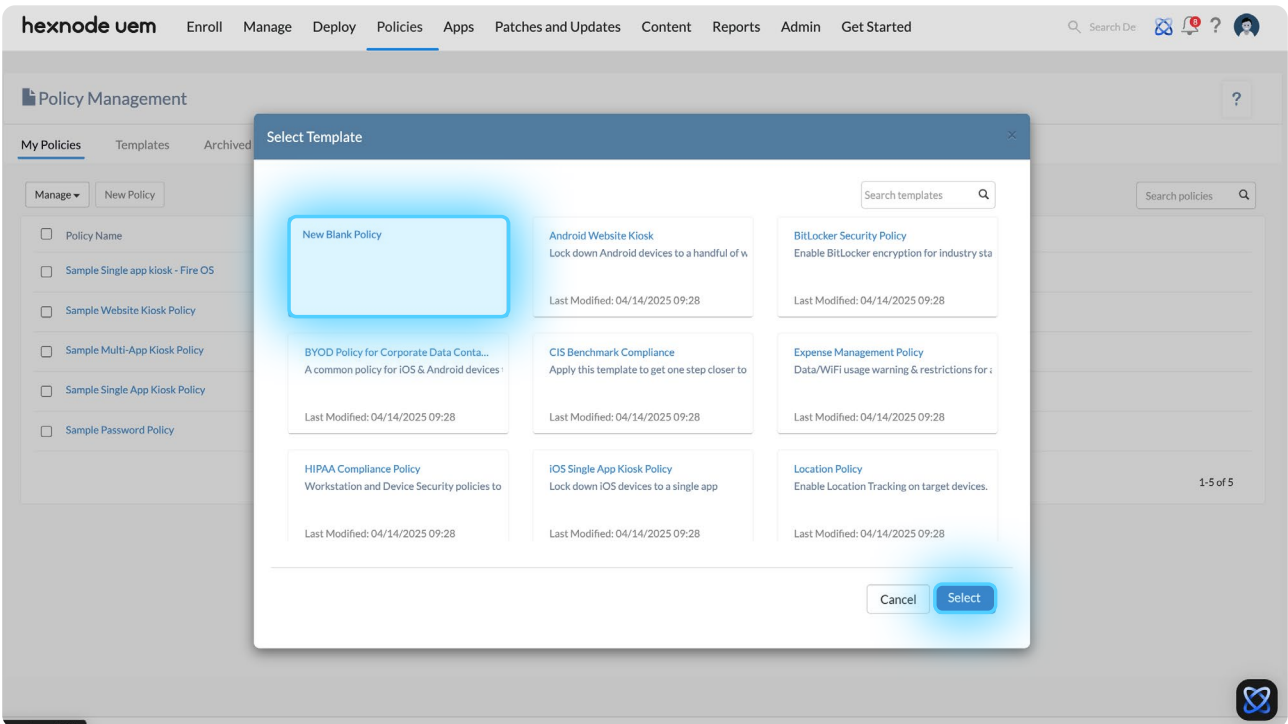
- 1 Log in to Hexnode and proceed to “Apps > Apps”. Make sure that the Threema Work app is included in the list of available applications. Otherwise, add it by clicking the “Add Apps” button and selecting “Store App” for iOS or “Managed Google Apps” for Android.



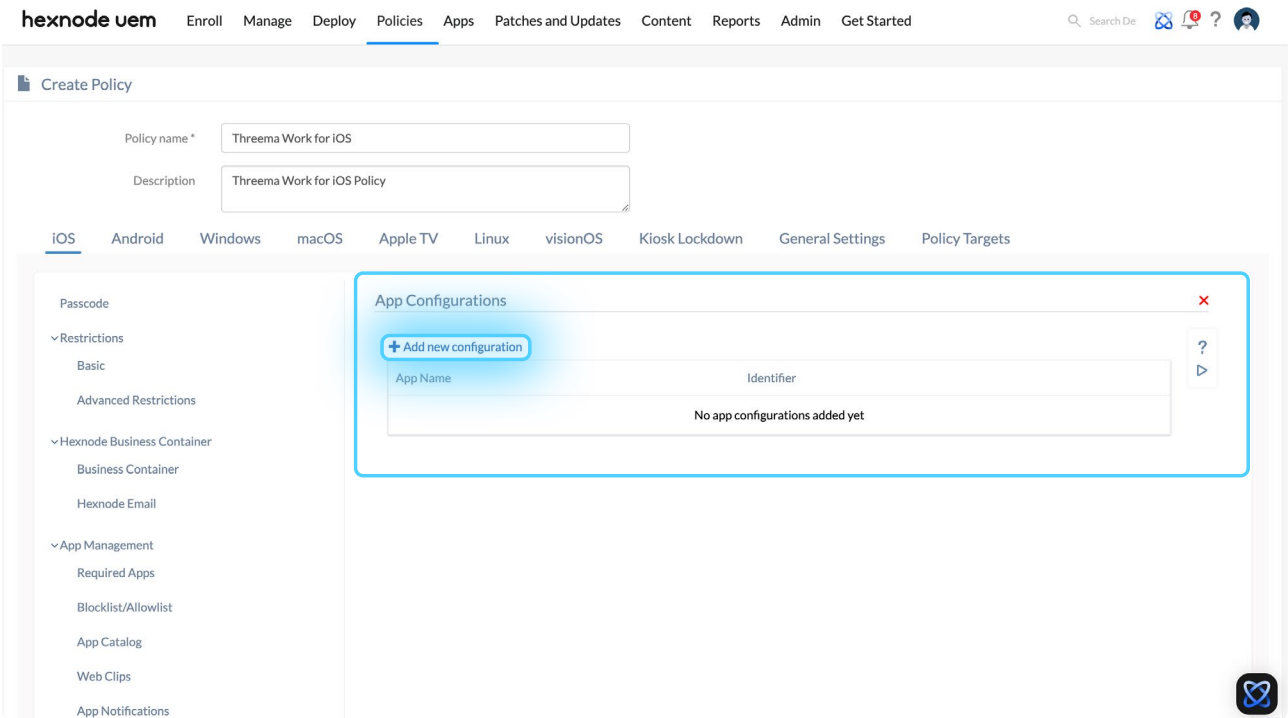
- 2 Next, go to “Policies” in the main menu and open the “My Policies” tab.



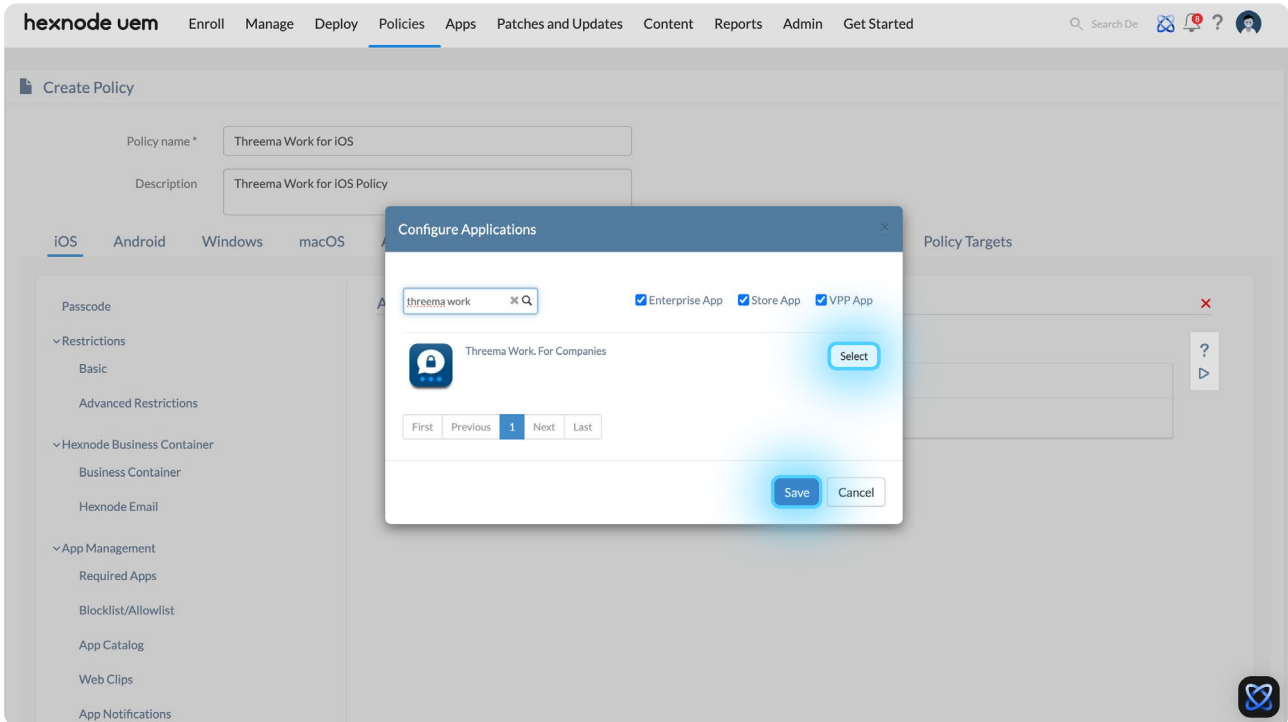
- 3 To create a new app policy, click the “New Policy” button and select “New Blank Policy” in the template pop-up.



- 4 Scroll down to “App Management > App Configurations,” and click on the “Configure” button if it appears. Otherwise, proceed with “Add new configuration”.



5 Select the Threema Work app and click “Save”.



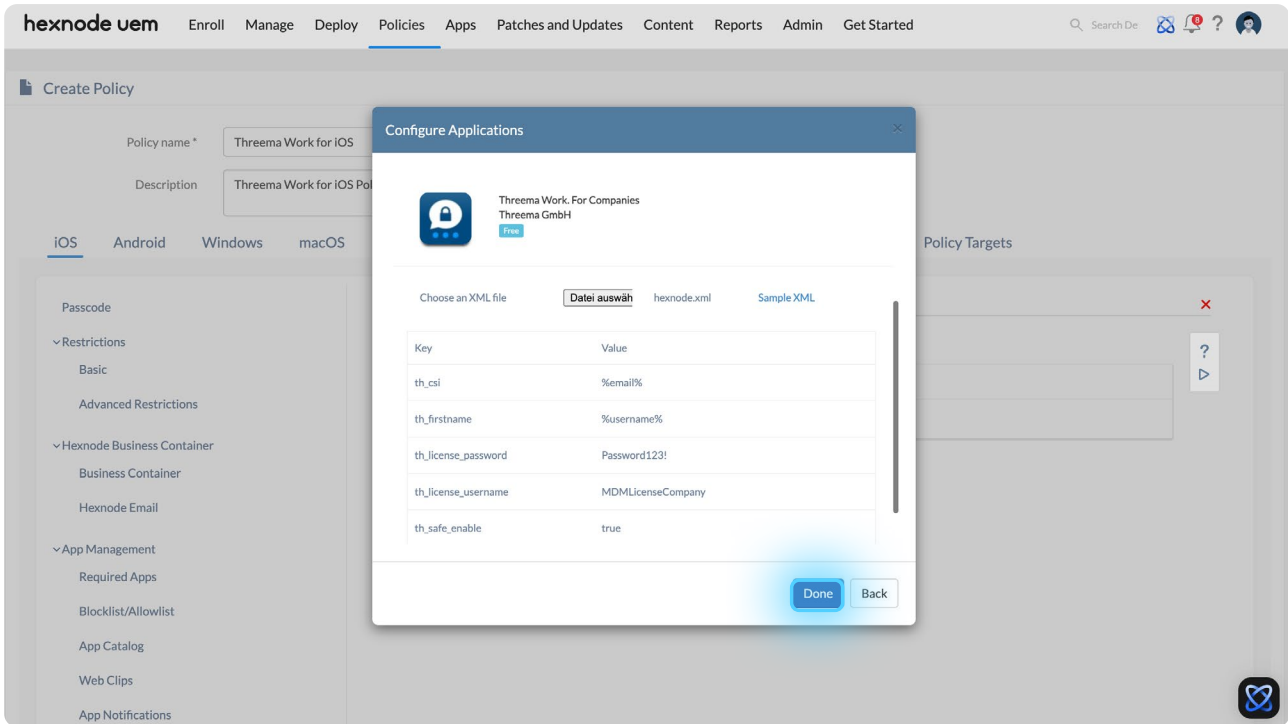
6 For iOS devices, create a plist in an XML file that contains the parameters like in the following example

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
  <dict>
    <key>th_license_username</key>
    <string>MDMLicenseCompany</string>
    <key>th_license_password</key>
    <string>Password123!</string>
    <key>th_firstname</key>
    <string>%username%</string>
    <key>th_csi</key>
    <string>%email%</string>
    <key>th_safe_enable</key>
    <true/>
  </dict>
</plist>
```

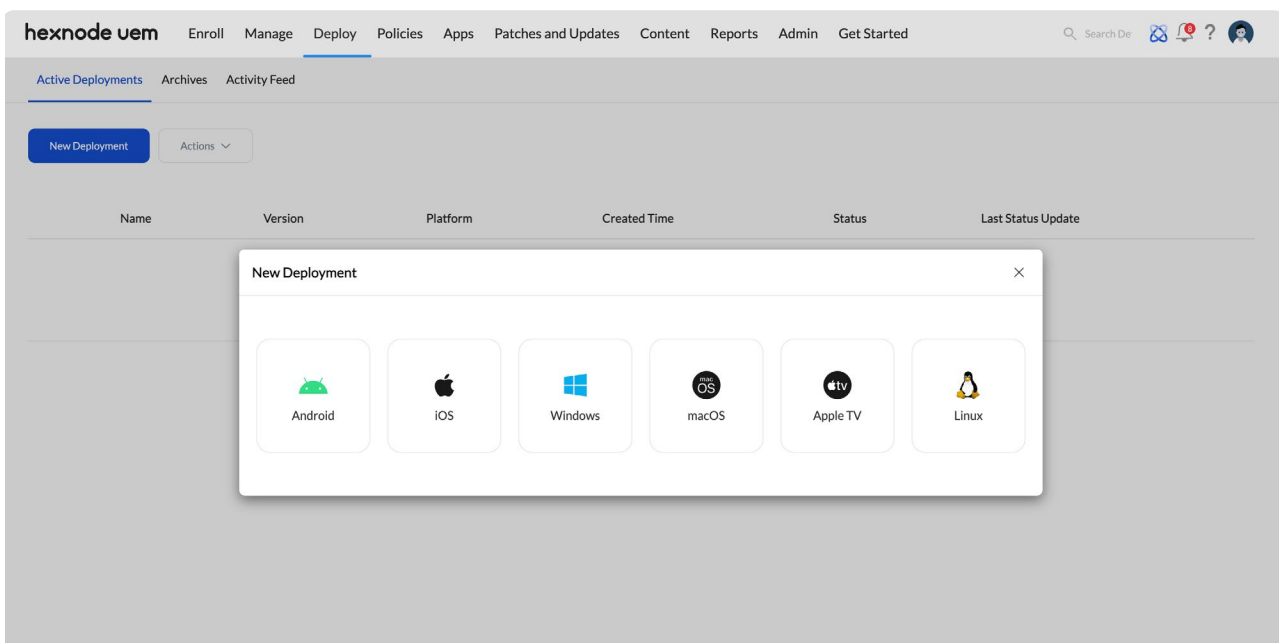
- 7 For Android devices, you can introduce the values in the desired Android Managed Configurations that appear when configuring the app.

The dynamic values that can be selected in Hexnode for applications are listed here: [Hexnode – Customizing device management policies with dynamic parameters](#)

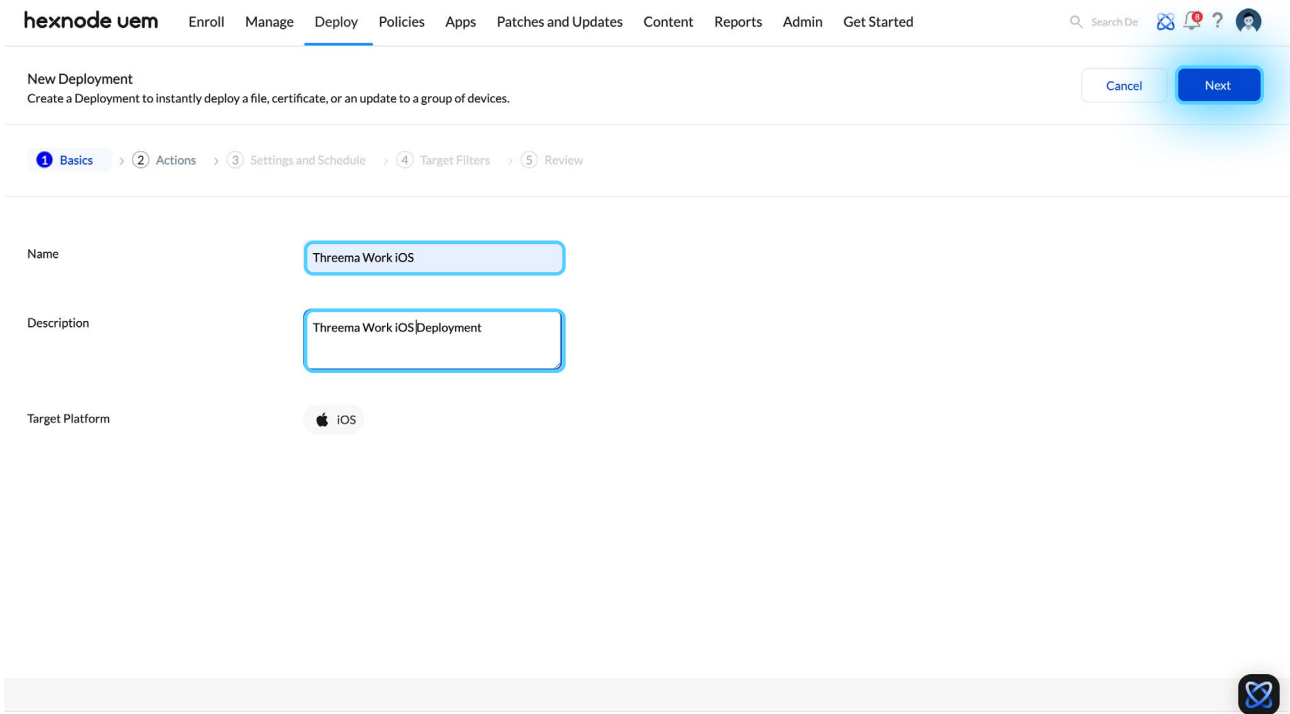
- 8 Once you have defined the settings, click “Done” and “Save” to save the policy.



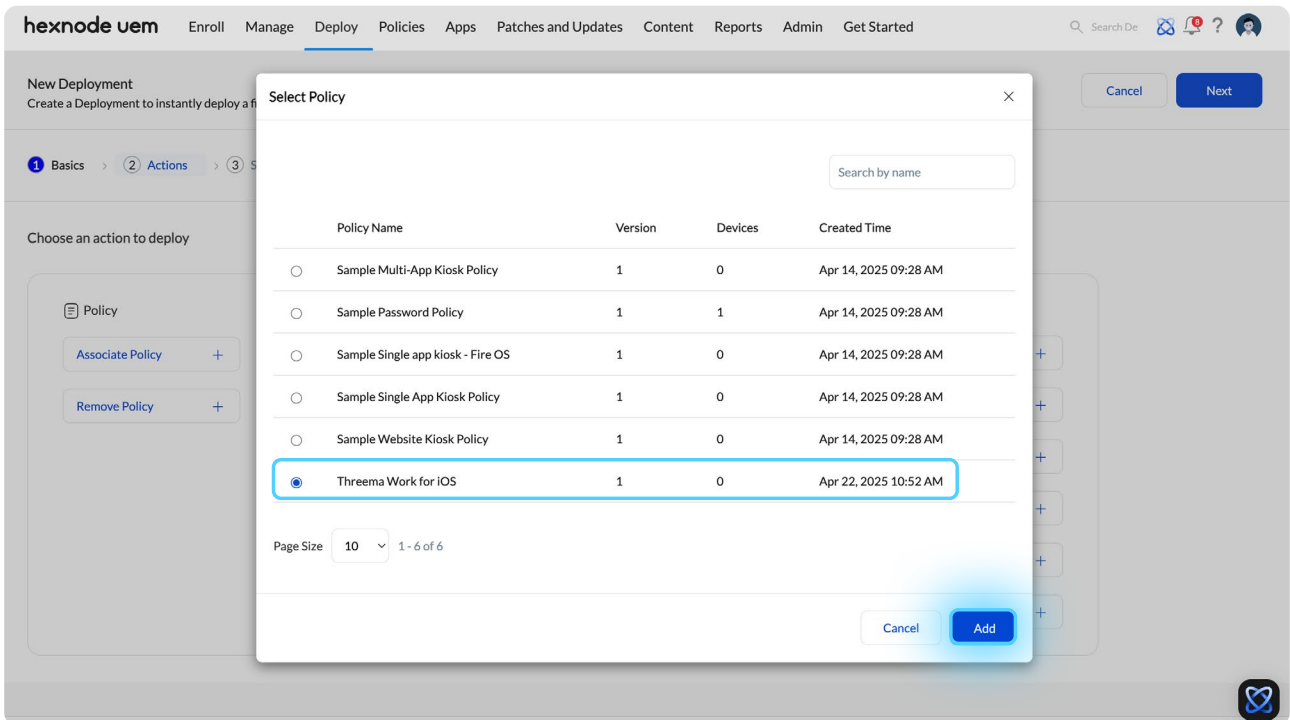
- 9 Once the policy is created, proceed to “Deploy > Active Deployments”. To create a new deployment, click “New Deployment” and select the desired OS.



10 Enter a name and a description and proceed by clicking “Next”.



11 Click on “Associate Policy” and select the policy that was created before.



12 Select the time for this deployment to be applied and click "Next" again.

The screenshot shows the 'New Deployment' configuration page in Hexnode UEM. The navigation bar includes 'hexnode uem', 'Enroll', 'Manage', 'Deploy' (highlighted), 'Policies', 'Apps', 'Patches and Updates', 'Content', 'Reports', 'Admin', and 'Get Started'. The sub-header reads 'New Deployment' with the instruction 'Create a Deployment to instantly deploy a file, certificate, or an update to a group of devices.' and 'Cancel' and 'Next' buttons. The progress indicator shows five steps: 1 Basics, 2 Actions, 3 Settings and Schedule (current), 4 Target Filters, and 5 Review. Under the 'Trigger' section, the 'Time' radio button is selected, and the 'Initiate' section has 'Once, ASAP' selected. A blue glow highlights the 'Next' button.

13 Select the device groups to which these policies should be applied and proceed to the final step by clicking "Next".

The screenshot shows the 'New Deployment' configuration page in Hexnode UEM at the 'Target Filters' step. The navigation bar is the same as in the previous screenshot. The sub-header is the same. The progress indicator shows four steps: 1 Basics, 2 Actions, 3 Settings and Schedule, and 4 Target Filters (current), followed by 5 Review. The 'Included groups' section has an 'Add Groups' button and a table with one entry: 'All iOS Devices' with 'Device Group' type. The 'Excluded groups' section also has an 'Add Groups' button and an empty table. A blue glow highlights the 'Next' button.

14 Review the selected options and click “Save” to create the deployment.

The screenshot shows the 'New Deployment' configuration page in Hexnode UEM, specifically the 'Review' step. The breadcrumb trail is: Basics > Actions > Settings and Schedule > Target Filters > Review. The 'Review' step is highlighted in blue. The 'Basics' section shows the following details:

Name	Threema Work iOS
Description	Threema Work iOS Deployment
Target Platform	iOS

The 'Actions' section shows a single action:

- #1 Associate policy:Threema Work for iOS

The 'Save' button is highlighted with a blue glow, indicating it is the next step to complete the deployment.

As soon as the deployment is applied as defined, the configuration will be completed.