Threema.Work

Threema Work
App Configuration in the Management Cockpit

VERSION: 03/2023

App Configuration in Threema Work's Management Cockpit

The app configuration in the management cockpit allows you to pre-configure the Threema Work app for your users and set it up as desired so that the app is ready for use when first launched. The app configuration is typically used for unmanaged devices (BYOD). To activate the Threema Work app for BYOD use, individual credentials (single-user licenses) come into play.

This document gives you an overview of the trial version's default settings as well as general information about recommended contact list settings and further settings.

1 Default Settings (Already Activated in Trial)

Threema Safe Backup Option [th_safe_enable]

Threema doesn't store your data on a central server. Instead, your data is only stored on your local device for maximum protection against unauthorized access.

If you ever happen to lose access to your device, Threema Safe regularly creates an anonymous and encrypted backup of your data on the Threema server or on a server of your choice to prevent that your Threema ID, contacts, and groups (as well as other data and settings) are lost.
The configuration setting [th_safe_enable] can be found in the management cockpit under "App configuration > Global > Backups" It is already set to "On" and " true" by default (see screenshot). This means that your users must use Threema Safe.

```
th_safe_enable
If set to true, Threema Safe must be used; if set to false, Threema Safe cannot be used. (If not set at    On        true
all, Threema Safe can be used.)
```

Important: Threema Safe backups don't include chat histories, media files, and profile pictures of contacts and groups. To save chats, please create a data backup or use the export feature: https://threema.ch/en/faq/data_backup

Hide Inactive and Revoked Threema IDs [th_hide_inactive_ids]

If a Threema ID doesn't connect to the server for more than three months, the ID is considered inactive and will be grayed out. A Threema ID that has been permanently deleted is struck through and considered invalid.

By putting the configuration setting [th_hide_inactive_ids] under "App configuration > Global > Contacts" to "On" and " true" (see screenshot), inactive and revoked Threema IDs are no longer displayed in the local contact list. This keeps your employees' contact lists tidy and clear.

th_hide_inactive_ids
If set to true, inactive IDs (i.e., IDs that have not been in use for at least three months) and revoked IDs are hidden.

`On`   `true`   false

2 Contact List Settings (Individual)

Configuring First- and Last Name [th_firstname] / [th_lastname]

With the app configuration, you have the possibility to preconfigure the first and last names of your users to ensure a clear and consistent contact list . Navigate to "App configuration > Individual," select a user based on the user name, and click "Continue." After that you can define under the tab "Profile" the first name with the configuration setting [th_firstname] and the last name with the configuration setting [th_lastname] (see screenshot).

th_lastname
Last name of the user; visible in management cockpit and API.

`On`   Elsen

th_firstname
First name of the user; visible in management cockpit and API.

`On`   Chase

Restrict Communication to Internal Contacts (Closed User Group)

Do you want to make sure that in your organization communication is only possible internally? With the following settings, users of a subscription can only communicate with other users of the same subscription or with contacts that were added manually in the management cockpit. Communication with external contacts is inhibited.

Tab	Parameter name	Activated	Value
Contacts	th_block_unkown	On	true
Contacts	th_contact_sync	On	false
Contacts	th_disable_add_contact	On	true
Profile	th_readonly_profile	On	true

Please note: You can still allow external users to participate in internal communication by manually adding them to the "App Contact List" in the management cockpit.

3 Further Settings

Disable Changes to Profile Settings [th_readonly_profile]

If the configuration setting [th_readonly_profile], available in the "Profile" tab of the app configuration, is set to "On" and " true" (see screenshot), users cannot change the following profile settings:

- Nickname

- Profile picture

- Email address / phone number linked to the Threema ID

- Export ID

- Delete ID

- ID revocation password

```
th_readonly_profile
Wenn true, können folgende Profil-Einstellungen nicht verändert werden: Nickname, Profilbild,
Verknüpfung der ID mit einer E-Mail-Adresse/Handynummer, ID exportieren, ID löschen, Passwort
für ID-Widerruf. Die Verwendung von Threema Safe und der ID-Export lassen sich mit den
entsprechenden Parametern (th_safe_enable und th_disable_id_export) unterbinden.
```
`An` `true`

Disable Sharing Media Files [th_disable_share_media]

With the configuration setting [th_disable_share_media], you can disable sharing media and other files outside of Threema Work. The setting can be found in the "Chat contents" tab of the app configuration. Set it to "On" and "true" (see screenshot).

Important: On Android, this only applies to images, videos, and voice messages.

th_disable_share_media ℹ️
Wenn true, ist das Speichern und Teilen von Medien und Dateien ausserhalb von Threema Work unterbunden. Unter Android systembedingt nur bei Bildern, Videos und Sprachnachrichten. Aus technischen Gründen ist das Speichern und Teilen von Medien und Dateien mittels Desktop-App und Web-Client weiterhin möglich (es sei denn, th_disable_web ist true).

An   true

Disable Auto-Save of Media Files [th_disable_save_to_gallery]

By putting the configuration setting [th_disable_save_to_gallery] in the "Chat contents" tab to "On" and " true" (see screenshot), media files will not be auto-saved to the local gallery.

th_disable_save_to_gallery ℹ️
Wenn true, wird das automatische Speichern von Medien in der lokalen Galerie unterbunden.

An   true

You can find a complete overview of all available Threema MDM parameters on

https://threema.ch/en/work/app-configuration